Citizen Bank, N.A.

Loan Agency Services

Date: 05-Feb-2025,

TO: Reliable Bank, Association

ATTN: Krishna

Re: ABTB Term Loan -2

Description: Facility Lender Share Adjustment

Borrower: ABTB ATL

Effective 04-Feb-2025 the lender shared of facility TERM LOAN – 2 have been adjusted. Your share of the commitment was INR 523000. It has been increased to INR 98564200.

For: Reliable Bank

If you have any questions, please call the undersigned

------------------------------------Comment-------------------------------

From: john.doe@gmail.com

To: support@yourbank.com

Subject: Urgent: Payment Confirmation & Discrepancy in Transaction

Dear Customer Support,

I recently made a payment of $5,000 via bank transfer to XYZ Ltd. on March 15, 2025 (Transaction ID: TXN123456789). However, the recipient has not received the funds yet.

I have attached the bank transaction receipt along with a screenshot of my account statement showing the deducted amount.

Could you please confirm the status and advise on the next steps? If any further details are required, let me know.

Best regards,

John Doe

+1-234-567-8901